



Analysis of the Productivity of the Process of Concreting in Federal District: Characterization and Proposal of Improvements

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Abstract

This paper presents an analysis of the concreting service held in the Distrito Federal from data collected in the survey, by the union of construction industry (Sinduscon-DF), on the concreting indicators between 2010 and 2011. Emphasis on process management and market satisfaction, the main problems are raised, analyzed the root causes and provided potential solutions in order to improve the provision of that service. This work is justified by the absence of detailed knowledge about the relationship of this activity with improved productivity and quality of processes and enterprise.